



MY NUMBER ONE PRIORITY :

Service to Members

Dear Delegates,

When someone reaches out to their union, it is usually because something is going wrong at work. That situation can quickly affect their health, family, finances, and personal life.

Every member must be able to rely on their union.

I also understand this from personal experience. When the Phoenix pay system left me without a salary for seven months, I learned how uncertainty and a lack of answers can make an already difficult situation even worse.

That is why my number one priority as National President of UNE will be service to our members.

To me, meaningful member service means:

- ✓ responding to communications from members, union representatives, and locals;
- ✓ at the very least, acknowledging a message and confirming that the matter is being addressed;
- ✓ providing transparent updates on grievances, especially once they reach the final level;
- ✓ giving locals practical and modern tools, including an official email address and better collaborative spaces;
- ✓ encouraging regular communication among locals, regions, and Labour Relations Officers;
- ✓ simplifying and accelerating the processing of expense claims.

As a local president, an Assistant Regional Vice-President, and now Deputy Trustee for Quebec, I have learned that a national leader must never lose touch with the members on the ground.

Members should not have to chase their union to receive assistance or simply learn what is happening with their case. They deserve answers, respect, and compassionate support.

At Convention, I will ask for your trust and support to become National President of UNE.

TOGETHER, let us bring members back to the heart of every decision.

In solidarity,



ÉRIC DROUIN

CANDIDATE FOR UNE NATIONAL PRESIDENT